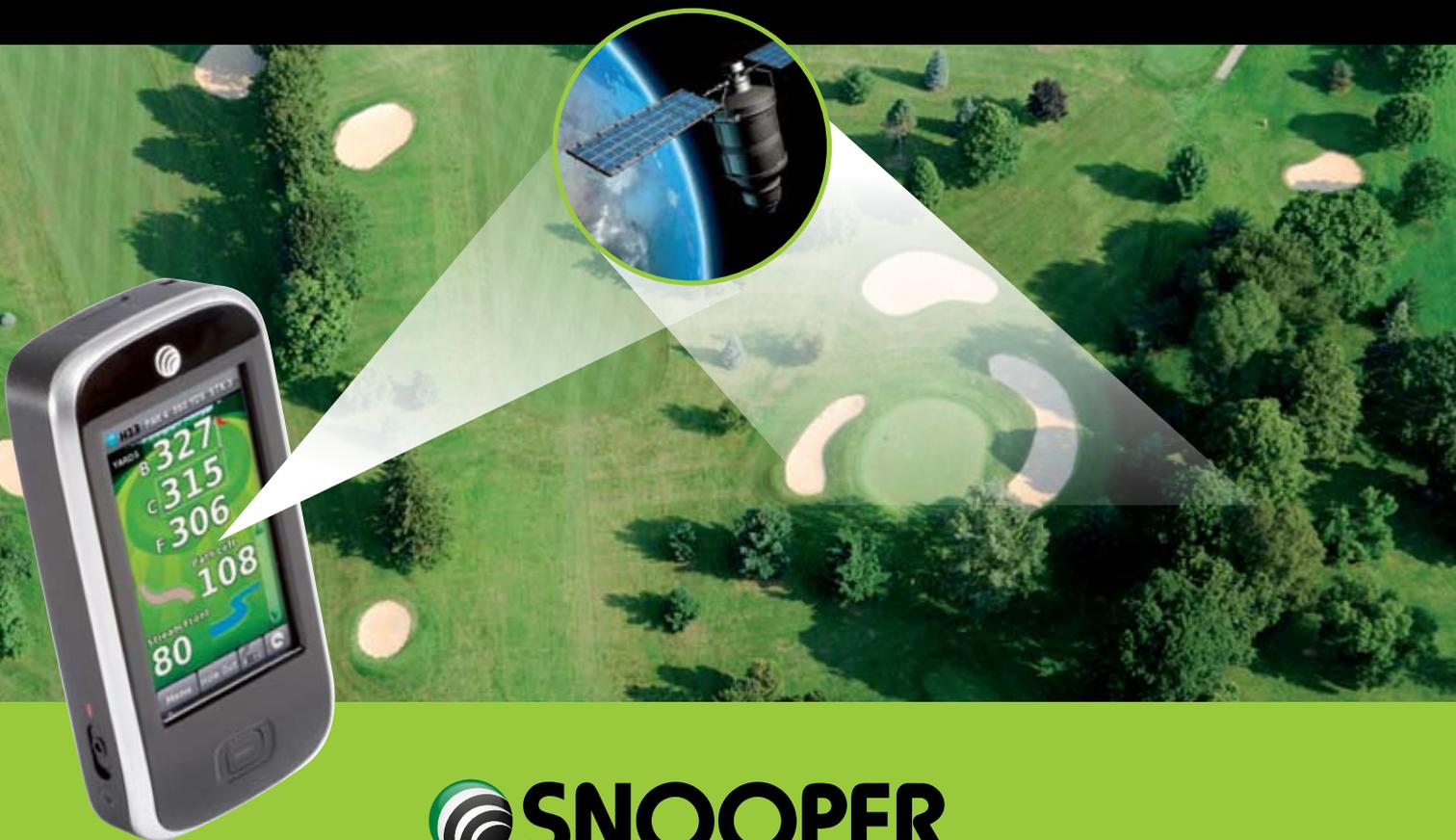


# SHOTSAVER

S320

 User manual



 SNOOPER

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### **Important Safety Information**

- Please read this carefully before using S320.
- Do not open the cabinet of S320
- Always treat your product with care and keep it in a clean and dust-free place
- Do not expose S320 to moisture or humidity.
- Do not expose S320 to extreme high or low temperature.
- Do not attempt to disassemble your product.
- Use only the chargers and batteries approved by Performance Products Limited. The use of any other type may invalidate any approval and warranty. No reverse charging with other chargers, they may have inverse polarity.
- Never use the charger if the plug is damaged.
- Never touch the charger if your hands/ feet are wet.
- Do not expose the charger to water, it may cause electrical fires.
- Do not repair the charger yourself for your safety.
- To reduce the risk of fire or burns, do not disassemble crush or puncture the battery.
- Do not let the metal contacts on the battery touch other metal object, it could lead to short-circuit and damage the battery.

### **Copyright**

Copyright ©2009 SNOOPER. All rights reserved.  
Product specifications and features are for reference only and are subject to change without prior notice.

### **Declaration**

This User Manual is published by SNOOPER without any warranty. Improvement and changes to this User Manual necessitated by typographical errors, inaccuracies of current information, or improvements to programs and/or equipment, may be made by Performance Products Limited any time and without notice. Such changes will, however, be incorporated into new editions of this User Manual.

# SHOTSAVER

## S320

### Components Included

The following components come as standard with your Shotsaver S320:

- 1 x Snooper Shotsaver S320 system
- 1 x Quick Start Guide
- 1 x USB PC connection lead
- 1 x Download Software Disc, including the full user manual



#### PLEASE NOTE

Due to our desire to continually improve our products, the specification may change without notice.

# SHOTSAVER

## S320

### QUICK START GUIDE

## Basic Operation and downloading golf courses

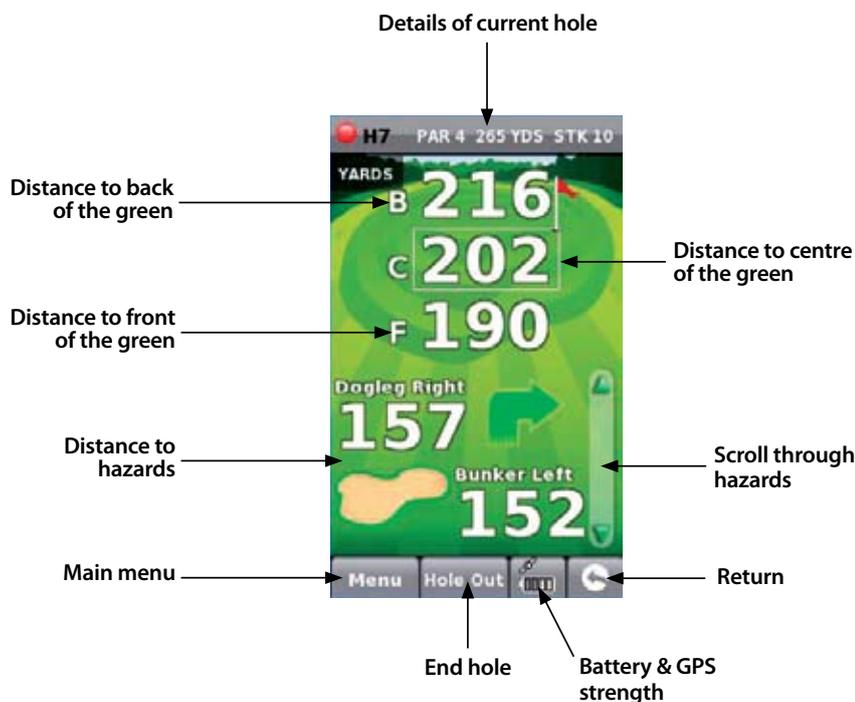
1. Register Shotsaver FREE at [www.snooperneo.co.uk](http://www.snooperneo.co.uk)
2. Charge unit with charger provided until blue light on front button goes out.
3. Power unit on by moving the switch on the left hand side up towards the green marker. Then push and hold the switch on the right hand side of the unit in to the on position until the Snooper launch screen appears.
4. Download the golf courses you require using the CD ROM provided. Put the CD in to your PC and follow the on screen instructions. Once you have downloaded the golf courses you want the unit is ready to use.
5. Launch Shotsaver software by pressing the golf icon.



### 6. Start game.

Click here and a list of the golf courses you have downloaded will be displayed. Click on the golf course you wish to play and then select the Tee colour. Select Play to start (Press Route if you have sat nav software installed and want the unit to navigate you there) Next select the hole you are starting from.

7. The hole selected will be displayed something like this. To refresh the distances displayed tap on the screen at any time.



**Note: ensure that Shotsaver has GPS connectivity before you start or the distance information displayed will not be accurate.**

## 8. Edit players.

Click here to add players names and handicap. This information must be added prior to starting play if you want Shotsaver to save your score and calculate your Stableford points.

## 9. View club distances.

Click here to view any club distances previously recorded.

## 10. History.

View previous scores saved here.

## 11. Scoring.

To enter your score press **Menu** and then **Scorecard**. Then press here to enter all players scores (Show scorecard graphic and indicate where to press to enter the score and where to press to change the players score displayed. Also indicate net score and Stableford score) Press here to change players score.

Abbey Moor Gol				Yellow	Par 68		
Hole	SI	Yds	Par	1 / 1	Stableford	Nett	Pts
1	11	313	4	4	4	4	2
2	14	248	4	5	5	5	1
3	5	181	3	2	2	2	3
4	2	340	4	2	2	2	4
5	17	132	3	3	3	3	2
6	4	360	4	5	5	5	1
7	7	265	4	6	6	6	0
8	13	150	3	3	2	2	3
9	9	464	5	2	2	2	5
OUT		2453	34	31	31	31	21
TOTAL		4906	68	31	31	31	21

Press here to enter all players scores

Press here to view other players scores

Stableford score

Net score

Save

## 12. Record club distance.

Press **Menu** and then **Record club distance**. Select the club you want to record. Stand as near to your ball as possible and press Start. Hit the ball and once you have walked up to it again, stand as close as possible to it and press End. The distance that the ball was hit will automatically be displayed.

## Settings

To change the settings of your device press the Settings' button in the main menu.

### **BRIGHTNESS**

To adjust the brightness of the display press the brightness button in the Menu. Use the + and - buttons to increase or decrease the brightness of the screen. Press the X button to confirm and exit the setting.

### **VOLUME**

To adjust the volume press the volume button in the menu. Use the + and - buttons to increase or decrease the volume. Press the X button to confirm and exit the setting.

### **LANGUAGE**

To change the language press the language button in the menu and then the language you require. Press the X button to confirm and exit the setting.

### **CALIBRATE THE SCREEN.**

To re-calibrate the screen press the Calibrate button in the menu and then follow the on-screen instructions.

### **POWER SAVE**

This function allows you to programme the unit so that it will automatically shut down after a period of inactivity and to set the backlight to switch off automatically after a certain period to save battery life.

#### **Power down time**

Use the + and - buttons to change the setting so that the unit will either always remain on 'Always on' or so that the unit will power off automatically if no buttons are pressed after 10mins, 5mins, 3mins or 2mins

#### **Backlight off time**

Use the + and - buttons to either set the backlight to remain permanently on or to switch off automatically after either 1min, 30seconds, 20seconds or 10seconds to help preserve battery power.

### **INFORMATION**

Press the information button for information on the software and hardware version of your device.

### **PICTURE**

#### **View pictures on SD card**

To view pictures on this device first put the images you want to view on suitable micro SD card. Put the SD card in to the SD card slot on the underside of the unit. Press the Picture icon and to view the pictures on the SD card tap SDMMC Card. The images you have placed on the SD card will be shown in the Preview section. Scroll up or down using the arrows and tap the 'thumbnail' of the image you want to view. Use the back and forwards arrows to scroll through your images. Tap the 'X' button to exit the Picture at any time.

#### **Slide show**

First select the speed of the slides to be viewed. You can select the images to be displayed for 1, 2, 3, 4, 5 or 10 seconds. Once you have selected the time you require, press the play button and all your images will be displayed in rotation. To exit the slide show at any time tap anywhere on the screen.

## **SATELLITE NAVIGATION & GPS SPEED TRAP LOCATOR**

It is also possible to use your device as a satellite navigation and GPS speed trap locator. There are two sat nav packages available, the Sapphire Plus S280 sat with either UK & Ireland mapping or Western Europe. Please visit [www.snooper.eu](http://www.snooper.eu) for further details. Sapphire Plus S280 sat nav comes preloaded on a micro SD card. To install the sat nav software simply take the micro SD card and insert it in to the SD card slot on the bottom of the unit. To operate the sat nav function simply power the unit in the normal way and press the Navi button in the main menu. The Sapphire Plus S280 sat nav software will automatically launch. For further information on how to use this software refer to the operating instructions provided with it.

# Troubleshooting Shotsaver

## DOWNLOADS

If you are having difficulty performing a download to your Shotsaver you should consult the following checklist first before contacting technical support. If you are still unable to perform a download after following this checklist then please contact our Technical Helpline on 0870 787 0700 and select Option 3. There is also additional help available on the [www.snooperneo.co.uk](http://www.snooperneo.co.uk) website.

**This guide is in two sections; the first section is a list of things to check before performing a download and the second section consists of possible reasons and solutions to error messages encountered while trying to perform a download.**

## SECTION ONE

### 1. Have you registered your Shotsaver?

You will not be able to download the database unless the Shotsaver is registered. Please register online at [www.snooperneo.co.uk](http://www.snooperneo.co.uk).

### 2. Is the USB computer cable supplied with the Shotsaver connected correctly?

Please check that the USB lead is plugged into the USB socket on the Shotsaver and is fully plugged in as far as possible. Check the computer USB connection is secure.

### 3. Have you installed the USB drivers correctly for the USB cable?

After installing the USB driver from the Software Disc the computer requires rebooting. Once rebooted the Shotsaver needs to be connected to the USB lead. The 'Found New Hardware' wizard will eventually launch and you need to select 'Install the software automatically (Recommended)' and the wizard will complete the USB driver installation.

### 4. What operating system are you using on your computer?

The Snooper download software will only work on the following Windows 32 bit operating systems: Windows 2000, Windows XP and Windows Vista **THE SOFTWARE WILL NOT WORK ON WINDOWS 95/98, 98SE and Millennium. Apple Macintosh is not supported. Windows XP and Vista 64bit systems are not supported.**

**To determine which operating system you have on your computer:**

- a) Right click on the 'My Computer' icon on your desktop and select 'Properties' from the drop down menu.
- b) When the 'System Properties' dialogue box opens the 'General' tab is selected by default. Under the heading 'System' the operating system is displayed.
- c) If you do not have a 'My Computer' icon on your desktop (common in Windows XP) click on 'Start' and two columns will appear. In the right hand column you will see the option of 'My Computer'. Right click on this option as instructed in (a) above.

### 5. Have you installed the Snooper download software onto your computer?

If you have not installed the software you will not be able to perform a download to your Shotsaver. Once the software is installed there will be a new icon on your desktop: 'Shotsaver Updater'. Please check to see if you have the latest version of this software by visiting [www.snooperneo.co.uk](http://www.snooperneo.co.uk) and clicking on the link 'Download software'.

### 6. Have you connected the computer to the internet?

The computer needs to be connected to the internet before you can begin to download the database to your Shotsaver. Please make sure that your internet connection is established and that you have signed in to your broadband account (if required).

## 7. What version of Internet Explorer / Netscape Navigator are you using?

The software will only operate if you have Internet Explorer or Netscape Navigator 6 or above.

To check what version of Internet Explorer you have; open your browser, click on the 'Help' menu and select 'About Internet Explorer'. This should now display what version you currently have installed. If you have a version older than 6 (e.g. 5), open your browser, click on 'Tools' and select 'Windows Update'. This will take you to the Microsoft website where you can download the latest version of internet explorer.

To check what version of Netscape Navigator you have: open the browser, click on the 'Help' menu and select 'About Netscape Navigator'.

## SECTION TWO

This section is for supplying possible reasons and solutions to problems you may be experiencing whilst trying to download the database to your Shotsaver. If after going through section one you are still experiencing difficulty or have received an error message please read through the following:

### **ERROR MESSAGE – 'Error 521 - There was a problem connecting to the Performance Products server'**

If you get an error message similar to the one above this normally means there is something blocking communication between the software, most typically a firewall, and our server. Windows XP and Vista are supplied with a firewall as standard.

If you have a Firewall on your computer the software may appear to hang and your Firewall software will inform you that the Updater software is trying to access the internet. Please make sure that you grant/allow/permit /unblock access through the Firewall. Please read the messages supplied by your Firewall software carefully before choosing your option. If you do not allow the program to access the internet through the Firewall, the download process will fail.

If no message was prompted by the firewall software uninstall and then re-install the software and perform a download again.

**Warning: We do not recommend disabling your firewall software in order to perform a download to your Shotsaver nor can we advise how to alter the settings on third party software nor can we be held responsible for any action taken by the computer user that makes the computer more vulnerable to viruses and computer hackers. Any changes made to the computer firewall settings are at the user's discretion. We would recommend contacting the third party software manufacturer for information of how to configure the firewall software.**

## OTHER PROBLEMS

### **The unit cannot be switched on**

Check that the unit has been charged.

### **The unit cannot acquire satellite connection**

Check that the Shotsaver's built in GPS antenna has a clear view of the sky above.

If this is the first time you have powered up your Shotsaver please remember that the first 'cold' start can take up to 30 minutes to acquire sufficient satellite connection. The unit requires time to calibrate and you will find that with subsequent use that the time for acquiring satellites will reduce. Eventually the unit should take approximately 90 seconds to acquire satellite connection.

# Snooper Accessories & Additional Software

## GOLF TROLLEY BRACKET

ONLY £24.99 INC VAT

Mount your Shotsaver on this specially made golf trolley bracket. Fit's most golf trolleys.



## SAT NAV SOFTWARE

FROM ONLY £64.99!

Shotsaver will navigate you perfectly round a golf course but with the addition of Snooper's satellite navigation and speed camera location software, your Shotsaver can also navigate you in your car as well! Mapping covering the UK & Ireland is available for only **£64.99 inc vat** with the whole of Western Europe available for only **£99.99 inc vat**.

Visit [www.snooper.eu](http://www.snooper.eu) for further details.



# Service under Warranty

Your Shotsaver comes with a standard one year manufacturer's warranty.

If, for some reason, your unit requires service under warranty return your Shotsaver, via special delivery (insured) and in suitable packaging to:

**The Returns Department  
Performance Products Limited  
Clever House  
Sarus Court  
Manor Park  
Cheshire WA7 1UL**

Enclose the following information:

- (a) Your name, address and a full description of the problem.
- (b) A telephone number where you can be reached during business hours.
- (c) Your units' serial number.



## **DISPOSAL OF OLD ELECTRICAL & ELECTRONIC EQUIPMENT (APPLICABLE IN THE EUROPEAN UNION).**

This symbol on a product or its packaging indicates that this product shall not be treated as household waste. It should be handed over to an applicable collection point for the recycling of electrical equipment.

By ensuring that this product is disposed of correctly you will help/prevent potential negative impact on the environment. The recycling of materials will help to conserve natural resources.

For further details about recycling please contact your local civic office or the shop where it was originally purchased.